



Mobile support for refugees stranded in foreign countries.

Dear The One Point,

We at Mobile Refugee Support would like to extend our most sincere of thanks for your role in the recent donation of one hundred smartphones to our charity. Our current day-to-day operations focus largely on providing the displaced and homeless refugees in northern France with power to charge their mobile phones and free Wi-Fi to allow them to contact their family members and friends both in their home countries and in the countries they aim to claim asylum in.

Communication accessibility is the cornerstone of what we aim to provide, as, in today's contemporary refugee crisis, the ability to stay connected with friends, family and news sources could not be more vital. Not only do we provide a generator for charging, portable power packs and free Wi-Fi, one of our more recent projects involves free phone repairs conducted by one of our volunteers – a refugee himself who is claiming asylum in France – in order to maintain their devices at no cost to themselves.

Sadly, the inhospitable conditions and hostile treatment from local police forces can often result in phones being damaged beyond repair. Previously in these instances, we have an extremely limited number of basic phones to offer as a replacement, however, only capable of calls and texts with no internet access.

Thanks to The One Point & City Health Care Partnership's immensely generous donation, we can now give these smartphones to people for communication which are capable of carrying Whatsapp, Facebook Messenger, and other free messaging apps. All that is required is an internet connection, which we provide on a daily basis. With the added ability of GPS, these devices prove to be amazingly useful in emergency situations. Being granted the ability to provide these devices to the families, unaccompanied minors and other refugees we work with is amazing and is something we rarely anticipate receiving.

On behalf of the hundreds of people we work with every single day, we wanted to thank you personally before we do it publicly in order to show you how much we value your support and this particularly incredible donation.

Yours sincerely,

Jed Tinsley & Charles Whitbread
Mobile Refugee Support